

OFFICE OF FAMILY SAFETY PARTNER AGENCIES

Order of Protection Office–Service	615-862-8174
Order of Protection Clerk–Circuit	615-862-5181
Order of Protection Clerk– General Sessions	615-862-5195
Criminal Court Clerk	615-862-5601
District Attorney’s Office	615-862-5500
Jean Crowe Advocacy Center	615-862-4767
Legal Aid Society of Middle Tennessee and the Cumberland	615-244-6610
Mary Parrish Center	615-256-5959
Metropolitan Social Services	615-862-6400
Morning Star Sanctuary	615-860-0003
Metro Police Department– Domestic Violence Division	615-880-3000
Sexual Assault Center	615-255-9055
Sheriff’s Department	615-880-3793
You Have the Power	615-292-7027
YWCA Domestic Violence Support Line	615-242-1199

LEAP OF FAITH

I walked into the woods with you
and wandered there so deep
that angels had to come for me
wings upon their feet.

And carry me they did so far
till I walked on my own,
and then they walked beside me
till I was safely home.

“Right, left, right, breathe ...” was
the voice inside my ear.
So climb I did until one day
I looked, and it was clear.

To lift my chin and raise my eyes
and feel the light of day ...
To open up with gratitude
for help along the way.

Michelle Lambert (survivor)



Jean Crowe
Advocacy Center

HOURS

Monday-Friday | 8 a.m.-4 p.m.
walk-ins welcome

LOCATION

100 James Robertson Parkway, Suite 114
Nashville, TN 37201

EMAIL

JCAC@Nashville.gov

TELEPHONE (24/7)

615-862-4767

FAX

615-862-4768

A FAMILY JUSTICE CENTER

The Jean Crowe Advocacy Center (JCAC) provides assistance to victims of domestic and sexual violence as they navigate through the criminal and civil court process.

JCAC SERVICES

- Safety Planning
- Order of Protection Application Assistance
- Crisis Intervention and Support
- Court Advocacy and Navigation Services
- Risk Assessment
- Counseling and Shelter Resources
- Domestic Violence Education

MISSION STATEMENT

The mission of the Metropolitan Government of Nashville/Davidson County's Office of Family Safety is to improve victim safety and offender accountability through the coordination of services provided to domestic violence and sexual assault victims by Metropolitan Government, its Family Justice center, and nonprofit partners.

HISTORY OF THE JCAC

On Sept. 2, 2014, the Metropolitan Nashville Government opened its first Family Justice Center, the Jean Crowe Advocacy Center, to ensure that victims of domestic violence have a safe, comfortable, and helpful place to wait for court and obtain an Order of Protection. On June 16, 2015, Metro Government enacted Ordinance No. BL2015-1125 to establish a new Metro department, the Office of Family Safety, to oversee the Family Justice Center's efforts.

JEAN CROWE

The JCAC was named after Jean Crowe, a founding member of the Nashville Coalition Against Domestic Violence and an attorney who dedicated her career toward representing low-income domestic violence victims. In addition, Jean Crowe helped initiate Mayor Karl Dean's 2013 Domestic Violence Safety and Accountability Assessment, leading to the creation of the JCAC.

BY WAITING AT THE JCAC, YOU WILL NOT BE LATE FOR COURT.

If you are needed in court, the District Attorney's Office will let us know, and we will escort you to the courtroom.

While you are here, please use our client computer or ask an advocate to help you register with Smart 911.

If you have a complaint or concern, call Diane Lance at 615-880-3173 or ask the person at the front desk for our written grievance procedure.

IN AN EMERGENCY,
ALWAYS CALL 9-1-1.

SMART 911

This service allows you to input information you would want 9-1-1 to know in case of an emergency, such as the number of children and pets in your home and your Order of Protection and domestic violence history.

Nashville.gov/Emergency-Communications-Center/Smart-911

INITIATIVES, PROGRAMS, AND SERVICES

Intervention Programs

- Lethality Assessment Program
- High-Risk Intervention Panel
- Civil Legal Advocacy
- Probation Liaison
- Sex Trafficking Court Liaison
- Firearm Disposition
- Fatality Review

Outreach and Training Programs

- Trainings on Domestic Violence, Sexual Assault, Trauma, and Strangulation
- Intern and Volunteer Programs
- VOICES Committee

For questions or comments, please contact the Office of Family Safety Department Head, Diane Lance.

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